### Function

## Terms and Conditions



#### **Tentative Bookings**

Tentative bookings will be held for a maximum of five (5) days. If the booking is not confirmed by way of deposit within this period The Surf Club Burleigh Heads ("The SCBH") reserves the right to release the date and space being held.

#### **Confirmation**

All confirmations must be made in writing by signing the Terms and Conditions document and will be deemed confirmed upon receipt of the deposit.

#### **Deposit**

A deposit of \$880 (including GST for room hire) is required within 7 days of making a booking. This deposit is non-refundable.

#### **Payments**

After the initial deposit, progress payments are scheduled as follows:-

- \$ 6 months prior to function date
- \$ -3 months prior to function date

Final Balance required 14 days prior to function.

#### **Payment Methods**

We accept cash, cheque, direct deposit or the following cards: Visa, Mastercard, and Bankcard.

Cheques are to be made out to: The Surf Club Burleigh Heads.

Direct deposits to be made to the National Australia Bank, BSB 084-572 Account No. 85 465 5211.

Credit card payments incur a 2.5% service fee.

#### **Bond**

A bond of 10% of the function cost will be required with your final payment. This will be refunded at the end of the function provided that no negligent or deliberate damage or loss has occurred to any of the venue including fixtures, fittings and tableware.

#### **Guaranteed Numbers**

Guaranteed numbers are required no later than 14 days prior to your event for both adults and children. Should a final number not be received the number indicated on the Contract will be taken as the guaranteed minimum number. It may be possible to increase guest numbers at short notice however numbers cannot be reduced due to ordering of supplies and staffing commitments. Minimum numbers are based on adult guests.

#### **Surcharges**

A labour charge of \$10 per person per half hour will apply if your function continues after the agreed time on the day/night of the function.

A 15% surcharge is applicable on the total amount of food and beverage amount on a Public Holiday.

#### Menu selection and final numbers

Menu selection and final numbers must be confirmed in writing 14 days prior to commencement of your function. Please note that all food and beverage prices are subject to change, and certain menu options may be changed due to availability of product.

#### **Additional Services**

We are happy to assist with a variety of additional services upon request e.g. audio visual equipment, entertainment, celebratory cakes, photographer. These may incur additional charges to you (the client), prices on application. If the function is cancelled, such services will be the client's financial responsibility.

#### Signage and decorations

No items are to be adhered to any wall, door or venue structure. All display items are to be self supported and all signage in public areas must be approved prior to use.

#### Responsibilities

- The SCBH does not allow food (except celebratory cakes) and beverages to be brought onto the premises for consumption.
- The SCBH will take all necessary care but does not accept responsibility for any damage, loss of property or injury before, during or after any event.
- The client is financially responsible for any damage or loss to The SCBH caused by or contributed by any attendees/contractors of the event. It is the client's responsibility to ensure that all attendees behave in an orderly manner during the function.
- Local Council regulations and The SCBH do not allow the use of confetti, streamer and glitter pieces in and outside The SCBH. Failure to adhere will result in a \$200 fine to be taken from your bond monies.
- General and normal cleaning is included in the cost of the room hire. The client may incur additional charges where an event has created cleaning requirements over and above what is considered normal cleaning.
- The client acknowledges that all personal items and outside furnishings used at the Function must be removed by 8am the day following the Function and the SCBH will not be responsible for any loss and/or damage to these items.

#### **Fire and Safety**

Smoke machines, heaters, open flames or pyrotechnic devices cannot be operated. All floor plans must adhere to fire safety regulations and not block fire exits or public entrances.

#### **Responsible Service of Alcohol**

The SCBH and Management and staff promote Responsible Service of Alcohol practices, in particular:-

- Not permitting underage drinking
- Unduly intoxicated patrons will be refused service and will be asked to leave the property

The SCBH reserves the right and have sole discretion with these matters. The client understands and agrees to abide by this policy and to uphold the laws of the State.

#### **Alcohol Licensing**

The SCBH is licensed until 12am (midnight). All alcohol service will cease at 11:30pm and consumption by 12am with no exceptions.

#### **Indemnity**

The client and their guests attend the function/event at their own risk and indemnify The SCBH against all costs, charges and expenses which may be incurred due to any person suffering injury or loss of property related directly or indirectly to the event/function. The client agrees to hold harmless The SCBH from any and all claims, actions, suits or allegations for damages to persons or property. Further, the client agrees to indemnify The SCBH for any and all costs or losses which may be incurred by The SCBH as a result of such claims, actions, suits or allegations, including but not limited, to legal fees and expenses of litigation.

#### **Time Limit**

The client acknowledges that the function and venue has a time limit of 5 hours from the start (subject to Liquor Licensing requirements) and the client undertakes to vacate at the expiration of 5 hours when so requested by the SCBH.

#### **Security**

The client acknowledges that at all functions a minimum of two (2) security staff or the number as agreed arranged by the SCBH will be required for the duration of the function at the cost and expense of the client in addition to all other costs and expenses. This cost shall be paid prior to the function.

Date .....

These Terms and Conditions cannot be altered or varied without written consent of The SCBH. Please read and sign one copy of this document to send with your deposit.

I/We hereby agree to all the above terms and conditions. Client Signature ..... Date ..... Full Name(s): ..... Company Name: ..... **BHMP Signature** 

Full Name:

For and on behalf of The Surf Club Burleigh Heads

# Confirmation of Booking Form



#### The Surf Club Burleigh Heads

Email: functions@burleighslsc.com.au

Telephone: 0402 718 217

We wish to confirm our booking with The Surf Club Burleigh Heads. By signing this document we understand this creates a binding Contract incorporating the Terms and Conditions below and as read and understood by us.

### **Contact Details** Name of Function Type of Function **Date of Function** Contact Person/Client Phone - Home/Work/Mob. **Email Address Function / Guest Details** Estimated No. of guests Guest's Arrival Time **Function Start Time Function Finish Time** Person Responsible for Account Name: Address: Phone: Credit Card Details Name of Card Holder \_\_\_\_\_ Type of Card (Circle) AMEX VISA MASTERCARD Expiry Date\_\_\_\_\_/\_\_\_ No. of Tables (6 per Table) & Chairs Tables Chairs Table cloths Yes / No **Chair Covers** Yes / No Please Note: All bookings are required to bring their own computer/audio connection cables. These will not be supplied by the club. We also have display boards available upon request and we ask that you do not affix any material to any of the walls and/or glass. **Deposit Details**

All cheques and money orders payable to The Surf Club Burleigh Heads.

Bank Deposit to National Australia Bank BSB 084-572 Account No. 85 465 5211.

Deposit Paid by:	Cheque	Credit Card	
	Bank deposit	Other:	Amount: \$
Balance of Account paid by	Cheque	Credit Card	
	Bank deposit	Other:	

I agree that it is my responsibility to advise The Surf Club Burleigh Heads of the final numbers 14 days prior to this
function/event. The number we have on this day will be the minimum number for the account. The remainder of the account
will be paid in full 14 days prior to this event. Any additional costs incurred on the night and any costs referred to in the Terms
and Conditions will be settled immediately.

The client and or holder of the credit card the details of which appear above irrevocably authorises and directs the SCBH to process and deduct any and all amounts payable by the client under and pursuant to these terms and conditions without any prior notification to the client.

Signed:	Date
Name of Signatory:	